



***Innovations*** "Training With a Can-Do Attitude"<sup>®</sup>

**Live training** with a real person is still the most effective but it can be costly in terms of time and travel. With Innovations Training you can schedule live training for just a few staff or supervisors or for your whole organization without having to go anywhere or import anyone.

**Teleconference/Webinar** programs from Innovations can be adapted to your unique needs and can be one or several sessions over time. All programs are based on the dignity and respect principles that have been the grounding of all Innovations programs for the past ten years.

**Gail Pursell Elliott, The Dignity and Respect Lady**, develops and presents all of the programs while working with you as a colleague with true interest in your success and the success of your staff. Gail has been presenting teleconference training since 2000 both regionally and nationally, and is a regular presenter for the Leadership Certification program offered through the Georgia Hospital Association's TelNet. Periodic open registration programs are also available.

**FAQ:**

- How much does it cost?

Open Registration Programs: \$125 per site

Scheduled for your Organization: \$350 per hour flat rate

- Do I get materials?

Handouts emailed for duplication

- Can I see the presentation online?

Power point slides that match the handout will be online

- How do I hear the program?

Audio portion by phone

- Is this pre-recorded? Can I ask questions?

Presented live with breaks for questions

- How much lead-time do you need?

A program can be set up within hours if you need it. Since Innovations has its own web presence and phone room, a program can be scheduled any day or time.

- What topics are offered?

Reward and Recognition on a Limited Budget: Surface vs Substance

We Have a Situation: Disciplinary Action or Mentoring Opportunity

Listen with Dignity and Respect

Go Ahead, Make My Day – Evaluating Performance with Dignity and Respect

When People Don't Click – How Personal Style Affects Performance

Respectful Work Environment – Establishing Trust

Ten Tips for Trust

Mobbing - The Risk Management Double Whammy

- How do I get more information on these topics?

Call or email Gail for a session overview and a complete listing of program topics.

- Can I request a different program for my group?

Yes. Gail can design a special program, a combination topic program, or a multiple session program for your group.

- Can I get group or individual consulting by phone too?

Yes. Gail works with individuals and organizations on specific issues by phone